

**ADR Council – Curriculum**  
9-10-03 Draft

<b>Date and Time</b>	<b>Location</b>	<b>Business</b>	<b>Topic / Theme</b>	<b>Instruction</b>	<b>Guest Speaker</b>
August 14, 2003 1:30 - 2:30 pm *	DEQ Building Room 201	- brief pilots update - MadTracks update			
September 11, 2003 1:30 - 2:30 pm	Tax Commission Bldg Room 1030	- transition issues - training - brief pilots update - generic agreement to mediate	What Mediation Is / Can Be	Jim Holbrook talk and show video clips of three different types of mediation 30 min - talk 15 min - video clips	
October 9, 2003 1:30 - 2:30 pm	Tax Commission Bldg Room 1030	- DHRM / CSRB final pilot design - updates	Existing State Agency Mediation Programs	- brief description by guest speakers - analysis by Jim Holbrook or Michele Straube	- Palmer or Irene (Tax Commission) - Pete Grosbeck (UALD) - Div of Workforce Services ? - PUC / PSC ? - other ??
November 13, 2003 1:30 - 2:30 pm		- DHS / OL final pilot design - updates	Ombudspersons	- brief description by guest speakers - analysis by Jim Holbrook or Michele Straube	- Craig Call (DNR), land use - UDOT, condemnation - DHS - various - Health - various - other ??
December 11, 2003 1:30 - 2:30 pm		- updates	Collaborative Decision-Making	- brief description by guest speakers - analysis by Michele Straube	- Leah Ann Lamb or Dianne Nielson (DEQ) - Dana Dolsen ?? - (DNR/DWR) - other ??
January 8, 2004			State Mediator	- brief description	- Kathy Elton

1:30 - 2:30 pm		- updates	Resources	by guest speakers - analysis by Jim Holbrook or Michele Straube	(Adm. Ofc. of the Courts) - Bill Downes (UDR) ? - UCCR ? - Norma Middleton
February 12, 2004 1:30 - 2:30 pm		- updates - background information for statewide ADR options: other states' approaches 30 min	Ethics / Confidentiality		Michelle Hawes / U of Utah ADR Certificate Program 30 min
March 11, 2004 1:30 - 2:30 pm		- updates - background information for statewide ADR options: needs and opportunities in Utah agencies 30 min - presentation 30 min - discussion	None		
April 8, 2004 1:30 - 2:30 pm		- updates - present strategic options for statewide ADR 1 hour	None		
May 13, 2004 1:30 - 2:30 pm		- updates - possible further discussion of strategic options for statewide ADR - decision(s) to move forward on statewide ADR 1 hour	None		
June 10, 2004 1:30 - 2:30 pm		- updates - evaluation of two pilots 1 hour	None		

\* Is there the option to go longer than an hour ??

### **Between Sessions – Reading Material**

- *Getting to Yes: Negotiating Agreement Without Giving In.* Roger Fisher and William Ury. Penguin Books, 1981.
- *Crucial Conversations: Tools for Talking When Stakes Are High.* Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler. McGraw-Hill, 2002.
- *Managing Public Disputes.* Susan L. Carpenter, W.J.D. Kennedy. Jossey-Bass Publishers, 1988.
- *The Promise of Mediation: Responding to Conflict through Empowerment and Recognition.* Robert A. Baruch Bush and Joseph P. Folger. Jossey-Bass Publishers, 1994.
- *Resolving Conflicts at Work.* Kenneth Cloke and Joan Goldsmith. Jossey-Bass, Inc., 2000.
- *Mediating Dangerously: The Frontiers of Conflict Resolution.* Kenneth Cloke. Jossey-Bass Publishers, 2001.
- *Designing Conflict Management Systems.* Cathy A. Costantino and Christina Sickles Merchant. Jossey-Bass, Inc., 1996.
- *Difficult Conversations: How to Discuss What Matters Most.* Douglas Stone, Bruce Patton, and Sheila Heen. Penguin Books, 1999.